

NORTHLAND NEIGHBORHOODS NEWS

*Northland Neighborhoods, Inc.
Tenth Anniversary
1996-2006*

Despite challenges, a year of solid accomplishment for NNI

By Jim Rice, NNI Executive Director

As 2005 came to a close, Northland Neighborhoods looked back on a banner year. The new year is our 10th Anniversary, and when December 2006 rolls around, I believe we will again have plenty to celebrate. But first, a rundown of 2005:

The NNI Board of Directors was one of NNI's top success stories for 2005. Strong leadership, active committees, and high levels of involvement added up to an executive director's dream. NNI will go into the June Annual election with an excellent slate of director candidates who will deserve

the support of NNI's 78 member neighborhoods.

If we all work together for a better community, it will truly be "a very good year."

Under the tenacious leadership of Chairperson Kay Fugate, NNI's

Neighborhood Relations Committee hosted dialogs with neighborhood groups and guided the Custom Solutions Program. This innovative emergency home repair program provided a safety net for some of the Northland's most desperately poor citizens.

On the Community Policing front, NNI participated in a major task force report that was adopted by the City Council. NNI also led "Community Policing Actions" to resolve disorder in Waterworks Park, vagrancy on North Oak and traffic and speeding problems in the Chaumiere neighborhood.

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The NNI Board was one of 2005's top success stories.

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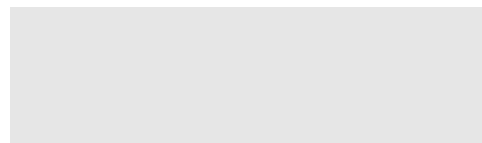


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**WE WILL LEAVE NO
NEIGHBORHOOD BEHIND.**



Dates to Remember
FEBRUARY 2006

Tuesday	2/7	Holiday Hills Neighborhood Meeting	7:00 p.m.
Wednesday	2/8	Seniors Workshop	9:00 a.m.
Thursday	2/9	Riverfront Development Meeting	6:00 p.m.
Tuesday	2/14	Connections Meeting	6:30 p.m.
Thursday	2/16	Auburn Hills Neighborhood Meeting	7:00 p.m.
Monday	2/20	NNI Board Meeting	6:30 p.m.
Tuesday	2/21	Greenhaven Neighborhood Meeting	6:30 p.m.
Tuesday	2/21	Winnwood/Sunnybrook Board Meeting	7:00 p.m.
Monday	2/27	Meet Your Councilperson	6:00 p.m.
Monday	2/27	Valley Brook Neighborhood Meeting	7:00 p.m.

(Year of solid accomplishments - Continued from page 1)



Eric Johnson of the Crestview neighborhood was the first recipient of a SMART home repair grant.

NNI completed the \$1 million CHAMP (Chouteau Housing and Maintenance Program) in 2005 and launched SMART (Sustainable Maintenance and Renewal Today). This home repair program was funded by a \$900,000 federal grant sponsored by Senator Kit Bond.



Construction began on the \$5.5 million Chaumiere Place Senior Apartment Project in 2005. Completion is set for late May 2006. The senior living village, located in the heart of the

Construction is underway on Chaumiere Place, 4140 N Walrond.

Chaumiere neighborhood, involves the restoration of the former Eastwood School into 23 apartments and construction of 12 patio homes on the grounds. The project is a partnership of NNI and Cohen-Esrey Development.

NNI's intervention in the Antioch Mall Tax Increment Financing (TIF) Plan resulted in major additions in the mall design, public infrastructure benefits and neighborhood improvements. In early 2006, the City Council will be asked to approve a conventional TIF plus a Super TIF. The all-important last step will be a State Supplemental TIF from the Missouri General Assembly. The State TIF would provide nearly \$7 million for neighborhood improvements.

Well attended public workshops, an active steering committee and masterful work by the professional planning team produced a striking new vision for the North Oak Corridor. Hunt Midwest's Tammy Henderson and I co-chair the steering committee for this initiative. The plan should go to the City Council by March 2006.



Irene Jacobs and her son watch from the front porch of their new home as a bulldozer levels the old home.

An innovative demonstration project with Northland Habitat, NNI, the City of Kansas City, and the NKC School District produced a new home for the Jacobs family. The Northland community rallied to the family's aid by contributing nearly \$5,000 to furnish the new home.

Yes, as Frank Sinatra once crooned, "it was a very good year." NNI's 10th Anniversary, 2006, can be even better. NNI is a team, a family. The Board of Directors, staff, volunteers, member neighborhoods, business stakeholders, government and non-profit partners make up our extended family. If we all work together for a better community, it will truly be "a very good year."

Community scouts program to debut in the Northland

NNI will begin training Northland residents to become “Community Scouts” for their neighborhoods.

“By organizing yourselves to become the eyes and ears for your neighborhood, you actually become active partners in the community policing effort, joint problem-solvers for your own neighborhood’s problems, and effective citizens in reporting code violations inside your boundaries,” says Marcella Womack, the Mayor’s liaison for Kansas City’s “Safe Cities” initiative.

This program will enable citizens to develop their neighborhood through community policing and connecting with the proper resources to solve neighborhood problems. “By joining together, we can improve the safety, livability, and quality of life of your neighborhood,” Womack says.

The training will begin in the spring of 2006 and will include the City of Kansas City, the Safe City Initiative, Northland Neighborhoods, and community residents.

For more information contact James Cianciaruso at 454-2000.

NNI membership renewal applications in the mail



Volunteers Ida Mae Wilhaus and Marty Schuettpelez worked the voter registration desk at last year’s Annual Meeting.

Renewal certification applications will be mailed shortly to NNI’s certified neighborhood associations and need to be returned to Janet Shaffer as soon as possible.

Under NNI bylaws, only certified Members may vote at the Annual Meeting. The deadline for neighborhood associations to be certified in time for the 2006 Annual Meeting is May 3, 2006.

Certifications must be renewed annually. NNI currently lists 78 neighborhood associations as officially certified.

For more information, contact Janet Shaffer at 454-2000.

Neighborhood associations not currently certified may also contact Janet to obtain an application form.

NORTHLAND NEIGHBORHOODS

Board of Directors - Officers

Mike Lewis	President
Mary Jo Burton	Vice President
Kay Fugate	Secretary
Tom Schweitzer	Treasurer

Full-Time Staff

Jim Rice	Executive Director
Christy Harris	Director of Operations
James Cianciaruso	Director of Planning & Development
Janet Shaffer	Program Coordinator



SPOTLIGHT ON VOLUNTEERISM

By Reta Jo Mitchell

*In the Northland, kids are crowing:
“My Dad’s a WatchDOG!”*

WHERE FATHERS AND CHILDREN CONNECT

Ours is an age of ironies. With over 35 percent of our children living without their fathers, some also never knowing the warmth of nearby uncles and granddads, nevertheless more men than ever are involved in their children’s lives. They are Scout leaders, Little League coaches and YouthFriend mentors. A common sight is that of a young man strolling along the street with his baby in a backpack. And now, in the Northland, dads are going back to school as WatchDOGS.

WatchD.O.G.S. (Dads of Great Students) was born in 1998, in the wake of wrenching sorrow, when the Jonesboro, Arkansas schoolyard shooting left four young girls and their teacher dead on the ground. This organization was created by an Arkansas father with twin goals: making schools safer and providing positive male role models.

Hundreds of school districts later, the national WatchDOGS program is letting schoolchildren “connect with a father figure” while letting fathers “experience the value of committed fathering.”

WatchDOGS is fully operational in the North Kansas City School District’s Northgate Middle School, Ravenwood and Winnwood Elementaries, and is up-and-running at Maplewood. West Englewood just held their organizational “Dads and Pizza Night” with 29 fathers signing up. Chouteau and Topping are getting underway.

Each participating school has a faculty or staff member in charge who finds the funding (for pizzas, T-shirts, walkie-talkies and paperwork) and does the background screening of enlistees. Schedules are flexible. Dads—and more than one uncle or granddad—give whatever time they can. Some use days off; others work night shifts.

Watching the WatchDOGS is a pleasure. They check the grounds and are visible in lunchrooms, hallways, and on playgrounds where high-fives are the standard salute. They also read with children and help with math. Northgate Middle School volunteer John West noticed that students are just not used to seeing fathers at school. He is pleased to be a role model. Dads are also becoming involved with extracurricular activities.

Winnwood coordinator Susan Bartlett told me that dads report they “feel more connected to the schools and their children” after tours of WatchDOG duty. Winnwood father Mike Warren, an English professor, likes to help little ones with reading while Roger Frogge feels he is showing young Winnwood boys that “volunteering is great to do.”

Ravenwood has 52 WatchDOGS including Dan Burke whom the others call the “Top Dog.” Police officer Burke, father of a 1st grader, says kids crowd
(Continued on page 6)



Showing off their WatchDOGS are (from left to right) Ravenwood's Albert DeLong 6, Erika Green 7 and Madison Jacobs 6.

Fathers and children (Continued from page 5)

around to see his badge and tell him they are "bugging" their dads to become DOGS.

At Maplewood I spoke with coordinator James McNeely between his playground stunts and interviewed 3rd grader Marilyn Cooley. Marilyn likes getting to see WatchDOG more and doesn't mind at all "sharing him with classmates."

Northgate coordinator Kasey Waterman put it succinctly: "I got involved with the WatchDOGS for the reason that men need to play a more significant role in their children's life."

One of my husband's prized possessions is a birthday card our son sent him years ago. It reads: "One of my fondest memories of you, Dad, is how you could fix almost any thing from a broken

toy to a worn out appliance...You taught me that life isn't always perfect and mistakes aren't the end of the world. Some of the most important lessons I learned came from watching you face the future with confidence in your abilities—and a pair of pliers in your pocket."

And now our 45-year-old son is fully involved with his son. Lesson well learned.

(For participating or becoming a sponsor, contact school principals. Also, www.watchdogs.net. Question: Did anyone write a father's version of the mother's song: "M is for the many things you gave to me..."?)

Community Blood Center of Kansas City needs your help

The Community Blood Center wants to meet with neighborhood residents to recruit much-needed blood donors.

The Community Blood Center of Kansas City supplies blood and blood products to 78 hospitals in the Missouri and Kansas area. It needs 550 pints daily to meet the demand.

The Gladstone Community Blood Center is located at 7265 N. Oak Trafficway and is open from 9 a.m to 7:00 p.m. Monday through Friday and the 1st, 3rd and 5th Saturdays of the month from 8 a.m. to 2:00 p.m. Appointments are not necessary but can be made by calling 816-468-9813.

Information about the blood center can be found on the web-site at www.BloodIsLife.org.

If you would like to have Nanci Regan, fixed site recruiter at the Community Blood Center, make a presentation at your neighborhood meeting, contact her at 816-968-4002.

Remember, 1 pint of blood can save 3 lives.

NNI making steady progress on \$1.5 million fundraising goal

During its first month, NNI's 2006 fundraising campaign yielded \$77,000 toward the \$1.5 million goal.

On January 9, the Clay County Commissioners approved a county budget that includes \$70,000 for NNI's Custom Solutions Program. These funds must be used for low to moderate-income residents of Clay County. A few days earlier Argosy Casino officials told NNI's James Cianciaruso it would contribute \$7,000 to the Custom Solutions Program and named NNI as a targeted partner for its Community Action Team of Argosy employees who volunteer for a variety of community projects.

"We're fortunate enough to work for a good company with generous employees who actively participate by volunteering their time and talent for a number of charitable activities," said Gary Johnson, Argosy vice president and general manager.

NNI Executive Director Jim Rice is upbeat about the \$1.5 million fundraising goal. "We know the goal is ambitious, but setting the bar high has become a habit for NNI...and it's working," Rice says. He points to major progress in board development, home repair,

“We know the goal is ambitious, but setting the bar high has become a habit for NNI.”

and programs for seniors.

"But we have to do more.

NNI is the only community devel-

opment corporation in the Northland. In order to step up to opportunities, we have to step up to challenges. It takes capacity to manage opportunity, and capacity costs money."

About \$1 million of the \$1.5 million goal would support SMART II, a home repair program that could be launched in 2007 if the funds can be raised. The remaining \$500,000 would be devoted to general capacity-building and the Custom Solutions Program.

Rice says NNI has grant requests pending with local and national foundations, and the Stakeholder campaign for local businesses and individuals is ongoing. The 2006 10th Anniversary year will also bring a number of fun and fund-raising events, according to Resource Development Chair Mary Jo Burton. "These events will culminate in a 10th Anniversary Breakfast Celebration this fall," Burton says, "but during the year there will be events to suit all ages and all pocket books, so get ready for an exciting year."

Symposium to focus on critical decisions for seniors and their adult children

St. Therese, North and Catholic Charities of Kansas City-St. Joseph will present a Senior Symposium on Saturday, February 11, 9:00 a.m. - 11:30 a.m. at Wooldridge Center, 7207 Highway 9, Parkville, Missouri.

The keynote speaker will be Sr. Rosemary Flanigan, CSJ, PhD, who is an ethics consultant and a retired philosophy professor at Rockhurst University. She has served 18 years on the board of St. Joseph Health Center. Sister Flanigan will speak about having important conversations and making crucial decisions before a health crisis develops with those you love.

There will be a variety of brief sessions after Sister Flanigan's talk. These sessions will cover many topics of interest to the older generation and their families including: staying independent in your home, Medicare prescription card, grief and depression, spiritual side of dying, Hospice, mediation between generations, and a panel of experts of Northland resources. Admission is free and seniors and their adult children are encouraged to attend together.

For more information contact Ginny Finney at St. Therese at 816-741-2800 ext. 218 or Alicia Girardeau at Catholic Charities at 816-221-4377 ext. 312.

Port Authority begins to shape the Kansas City Riverfront



WATERFRONT LIFE, A rendering by urban designer Cooper, Robertson & Partners provides a glimpse of Kansas City's river neighborhood, a new residential, retail and office development.

Join the Port Authority at NNI on Thursday, February 9 and again March 16 at 6:00 p.m. to participate in a public forum on the Missouri Riverfront Development.

The Port Authority's vision would transform 55-acres of waterfront property along the Missouri River into a neighborhood development and establish Richard L. Berkley Park as a regional destination. The Port Authority is connecting with the community at each step of the project to effectively shape the Riverfront plan and ensure compatibility with adjoining neighborhoods and development plans.

To make the site attractive to developers, the Port Authority has invested in environmental cleanups and infrastructure improvements, including Riverfront Drive; the Grand Avenue Bridge, which empties into the River Market; and Richard L. Berkley Park, the site of last year's Riverfest and Octoberfest on the Wasserfront.

For more information contact Janet at 454-2000.

NNI food drive for St. Benedict's Pantry ends on a high note

The 2nd Annual Northland Neighborhoods Food Drive was an enormous success. Nearly 1,000 food items were donated to NNI for the St. Benedict's Food Pantry. An additional 1,116 items were donated directly to the pantry by St. Andrew's Parish. More than 2,100 cans, jars, boxes, and packets of food arrived at the pantry in Liberty operated by nuns of the Benedictine Sisters of Kansas City.



Sister Angela, Margarita (Sister Anita's sister) and Sister Anita stand amid the bounty from the NNI food drive.

Individual citizens also mustered \$450 to dedicate to this cause. The collaboration and momentum of the food drive stirred a change in rules for the prize categories.

Two entities were considered dual winners for the 1st place prize. The Greenhaven Neighborhood and St. Andrew's Parish are the official winners of the neighborhood category. Riki Carter and Jim Rice are the winners of the individual category.

NNI will present checks to these valuable contributors at the February 14th *Connections* Meeting.

NEIGHBORHOOD CLIPS

Connections: Speakers set for February, March and April meetings

The February 14 *Connections* meeting will feature the University of Missouri Extension's **EXCEL** (**Ex**perience in **Co**munity **Enter**prise and **L**eadership **D**evelopment) program. NNI will use EXCEL to address training needs for both staff and neighborhood leaders. The EXCEL program is a key element in NNI's effort to empower neighborhoods to sustain themselves on a long-term basis. **Neighborhood leaders are urged to attend this meeting.**

On March 14, attorney **Jim Bowers** will discuss tax increment financing (TIF) and the Eminent Domain law. Bowers is an experienced development attorney and always provides a lively and entertaining presentation. Whether you are for or against TIF, this is a "don't miss it" meeting.

Representatives from the "10,000 **Rain Gardens** for Kansas City" program will be at NNI on April 11 to explain this exciting initiative to protect neighborhoods from the ravages of storm water. This *Connections* session will explain how you can participate with your own rain garden.

Connections meetings are held on the second Tuesday of each month at 6:30 p.m. at NNI. The meetings update neighborhood leaders on important issues and programs affecting neighborhoods, the city and the region.

Hospice staff to meet with NNI Seniors

Carrie Bolyard and Cindy Hoffecker, from NorthCare Hospice, will speak at NNI's senior workshop on Wednesday, February 8 at 9:00 a.m.

It will be a relaxed and informative talk about hospice. Carrie will discuss Medicare benefits, services provided, and NorthCare's specialized programs. Cindy will describe volunteer roles and opportunities.

For more information, contact Janet Shaffer at 454-2000.

Home improvements could save you money on your home insurance

When you upgrade some items in your home, you may qualify for a reduction in your home owners insurance. If you've had some large ticket items taken care of and haven't notified your insurance carrier, give them a call to find out if your premium can be reduced.

Some examples of projects that may reduce your bill are new furnaces, air conditioning, roofs, electrical, or plumbing. In order to reduce your rates, your insurance agent will probably require that the repairs be done by a licensed contractor. You should always ask for the receipt from contractors at the time of payment.

Platte County okay's stormwater grants to homeowner associations

The Platte County Commission announced in late November its approval of the 2006 Stormwater Grant Program. The grants assist established homeowner associations in Platte County in making stormwater related improvements. Applications for the program can be obtained online at http://www.co.platte.mo.us/county_dept_plan.html or by calling Nate Baldwin or H. Aaron Schmidt at 858-3338. Applications are due by February 10, 2006.

MODOT to unveil Chouteau Trafficway plans

The Missouri Department of Transportation (MODOT) will present alternative plans for reconstruction of a major section of Chouteau Trafficway on February 7, from 5 to 7 p.m. at Immanuel Presbyterian Church, 3800 NE Parvin Road. One of the alternatives would provide "boulevard-style" improvements in line with plans for the 21st Century Parkway. The concept of the 21st Century Parkway grew out of the 1992 Centennial of the Kansas City Parks and Recreation Department. The Chouteau portion of the parkway would be the first major step in creating a parkway that would span the entire north-south length of Kansas City. First District City Council members Deb Hermann and Bill Skaggs are urging residents of neighborhoods near Chouteau Trafficway to attend.

PERSPECTIVES:



Targeting: Why do we do it?

By Jim Rice

Not long ago, I received an anonymous voicemail from a woman who objected to NNI's practice of targeting home repair grants to specific neighborhoods. She felt the practice was "discriminatory." Had she left her phone number I would have called and spoken with her directly. In any case, I believe she deserves an explanation. This "Perspectives" article will have to substitute for my phone reply to her call.

Northland Neighborhoods, Inc. has been in the home repair business for more than five years. In the early days, the Federal Home Loan Bank of Des Moines funded NNI's home repair program. These grants were not targeted. They were dispersed to qualified homeowners throughout the Northland. While individual homeowners benefited, their neighborhoods received little or no impact because the grants were scattered all over the Northland map.

Beginning in 2003, with the CHAMP (Chouteau Housing and Maintenance Program) and continuing today with the SMART (Sustainable Maintenance and Renewal Today) home repair initiatives, targeting for high impact is a cornerstone of NNI's neighborhood revitalization strategy. CHAMP targeted the Winnwood-Sunnybrook and Chaumiere neighborhoods. SMART targets five neighborhoods—three in Kansas City and two in Gladstone.

When NNI concentrates home repair grants in relatively small target areas, you can see and feel the impact, block-by-block. Targeting also enables NNI to negotiate additional neighborhood improvements that create even more impact. Each neighborhood participating in the SMART program, for example, agreed to systematic code inspections, community organizing and a priority-setting workshop on neighborhood infrastructure improvements. When all these programs are combined, they become a powerful force in bringing stability—and sometimes complete turnaround—to aging neighborhoods.

Does targeting mean that some residents and some neighborhoods are left out of the process? The answer is yes, at least for a while. NNI's goal is to secure large home repair grants for the next several years. That would allow us to target most of the most deserving neighborhoods in the older portions of the Northland. And, we have created a safety net program called Custom Solutions to do emergency home repairs in whatever part of the Northland they are needed.

In the meantime, NNI will continue to target our scarce resources because it makes so much sense. Targeting gives funders a much better return on their investment. Targeting creates the impact needed to make entire neighborhoods stronger and more self-sustaining. In the end, everyone benefits...even those neighborhoods still waiting for their time in the sun.

JOIN THE BUSINESSES AND INDIVIDUALS THAT BECAME NNI STAKEHOLDERS!

The following individuals and businesses contributed cash or in-kind contributions to Northland Neighborhoods programs:

Applebee's
 Argosy Casino
 B & B Movie Theater
 Ball's Price Chopper
 Bayer CropScience
 Bed, Bath & Beyond
 Bill Woods Ford
 Bishops Family Restaurant
 Blockbuster Antioch
 Blockbuster Chouteau Crossings
 Jim Bowers, Attorney
 Ed Bradley, Liberty First Bank
 Mike Burke, King Hershey
 Mary Jo Burton
 Virjean Burton
 Burt and Donna Canfield
 Chandelle Ross
 George Cascone, Cascone's Restaurant
 Misty Dawn Casey
 Linda Cochran

Contemporary Conversations Group at
 North Cross United Methodist Church
 Cracker Barrel
 Earl May Nursery
 Festival Foods Grocery
 Jan Ford
 Kay Fugate, ReMax of Kansas City
 Lisa Gioia, CPA
 Anita Gorman
 Hall Family Foundation
 Hardware Café
 Heart of America Van Council
 Hometown Buffet
 J.E. Dunn
 Roberta Jones
 Mary Ann Litras
 Mike Hagen Electric, Inc.
 Kevin Masters
 Leona Moorman
 Nancy's Cheesecakes

Nearly New Foundation
 Outback Steakhouse
 Papa Johns Pizza
 Papa Murphy's Pizza
 Pedcor / Crooked Creek Apts
 Perkins
 Pete and Mac's Pet Resort
 Ponderosa – Worlds of Fun
 Sandra L. Reeves
 Jim Rice
 R. T. Salsman Caterers
 Ryan's Steak House
 Saint Patrick's Catholic Church
 Sam's Club
 SBC
 Scimeca's Italian Market
 Dru Sears
 Steamatic of Kansas City
 Sunfresh Grocery Store
 YMCA

Partnerships

- City of Kansas City, Missouri
- Clay County, Missouri
- Cohen-Esrey Development
- Kansas City Police Department
- North Kansas City School District

***Build the community.
 Build your business.***



Your contribution to NNI is tax-deductible. Please return the form below with your check to:

Northland Neighborhoods
 5312 NE Chouteau Tfwy.
 Kansas City, MO 64119



INCLUDE ME AS AN NNI STAKEHOLDER!

I want to sign up for:

- Basic Stakeholder \$100
- Deluxe Stakeholder \$200
- Premium Stakeholder \$500
- Other Amount \$
- I can't help now, but please keep me informed of your progress and activities.
- Please contact me about _____

 Name

 Company

 Address

 Phone

 Email Address

Method of Payment Bill Me
 Check enclosed

Please make checks payable to
 Northland Neighborhoods, Inc.

Shoal Creek Police complex taking shape



Work progresses at the Shoal Creek complex.



The new Police Academy will adjoin the Shoal Creek Station.

Kansas City, Missouri, north of the river, is changing rapidly as traditionally rural areas give way to new businesses and expanding residential communities. The coming months promise to be an exciting time for the Police Department and residents of the Northland, as the new Shoal Creek Patrol Division is established. Construction of the new police station on Pleasant Valley Road at the intersection of Shoal Creek Parkway is underway. In the interim, the staff members already assigned to the temporary facility at Antioch Mall are busy making preparations. This includes creating strong relationships with neighborhood and business associations to develop problem-solving strategies, as well as incorporate their ideas in our plans for the future. Additional police officers and civilians will be assigned in anticipation of opening the new building.

The dividing line between the existing North Patrol and new Shoal Creek Patrol Division is North Oak Trafficway throughout the majority of the Northland. The Shoal Creek Patrol Division encompasses approximately 75 square miles, with an estimated population of 64,738. The more than 25 jurisdictions in the Northland create a unique opportunity for interaction and cooperation among agencies.

Several key business locations fall within the

boundaries of the Shoal Creek Patrol Division: Worlds of Fun, I-435 and Parvin Road, the area's largest amusement park; Ameristar Casino, near I-435 and 210 Highway, the area's largest casino, and one of the largest in the United States; and the Hunt Midwest Sub-Tropolis, the world's largest underground storage facility. The area is also home to several large retail/dining complexes, Antioch Shopping Center, and the shopping areas located at I-35 & 152 Highways, and I-35 & Chouteau Trafficway.

The vast Northland requires innovative community oriented policing tactics. North Patrol has been successful in maintaining high quality police service, while using the smallest contingent of police officers of any patrol division within the city. Shoal Creek personnel are committed to this same high level of police service as defined in the department's Strategic Plan. This is accomplished by focusing on Community Policing, with an emphasis on customer service.

On behalf of the men and women assigned to Shoal Creek now and in the coming months, I invite you to join us in creating a new and safer future for the Northland.

Major Jan Zimmerman
Commander, Shoal Creek Patrol Division